

Title VI Plan Cover Page



Rainbow
Acres

RAINBOW ACRES 2023

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Title VI Contact Phone: 928-567-5231

Title VI Contact Email: kevin@rainbowacres.com

Alternate Language Phone: 928-567-5231

Address: 2120 West Reservation Loop Road, Camp Verde, AZ 86322

Web Address: www.rainbowacres.com

Para Información en Español: Jen Murphree, 928-567-5231

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Executive Summary

Rainbow Acres is an Assisted Living Facility serving adults with developmental disabilities. We are licensed with the Arizona Department of Health Services. Our Ranchers (as we call our residents) range in age from 20 to almost 80 years old. We have been serving our community of Ranchers, who come from all over the United States, since 1974. Rainbow Acres is governed by a self-perpetuating Board of Trustees and has received 5310 grant funds for the purchase of vehicles for approximately 9-11 years.

What type of program fund(s) did you apply for?

- 5310
- 5311
- Other (please explain) _____

Type of Funding Requests? (Check all that apply)

- Vehicle Funds
- Operating Funds
- Other (please explain) _____

Is your agency a direct recipient of FTA funds?

- Yes
- No

Non Discrimination Notice to the Public

Notifying the Public of Rights Under Title VI and ADA RAINBOW ACRES

RAINBOW ACRES operates its programs and services without regard to race, color, national origin or disability in accordance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA). Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the **RAINBOW ACRES**.

For more information on the **RAINBOW ACRES's** civil rights program, and the procedures to file a complaint, contact **Kevin Jones, Director – Buildings, Grounds, & Fleet, 928-567-5231, email kevin@rainbowacres.com**; or visit our administrative office at **2120 West Reservation Loop Road, Camp Verde, AZ 86322**. For more information, visit **www.rainbowacres.com**.

Complaints may be filed directly with the Arizona Department of Transportation (**ADOT**) **Civil Rights Office**. ATTN: Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 or with the Federal Transit Administration (**FTA**). ATTN: Title VI Program Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

If information is needed in another language, contact **928-567-5231**. *Para información en Español llame: **Jen Murphree, 928-567-5231**

Non Discrimination Notice to the Public - Spanish

Aviso Público Sobre los Derechos Bajo el Título VI Y ADA RAINBOW ACRES

RAINBOW ACRES (y sus subcontratistas, si cualquiera) asegura cumplir con el Título VI de la Ley de los Derechos Civiles de 1964, Sección 504 de la Ley de Rehabilitación de 1973 y La Ley de ciudadanos Americanos con Discapacidades de 1990 (ADA). El nivel y la calidad de servicios de transporte serán proveídos sin consideración a su raza, color, país de origen, o discapacidad.

Para obtener más información sobre el programa de Derechos Civiles de **RAINBOW ACRES**, y los procedimientos para presentar una queja, contacte **Kevin Jones, Director – Buildings, Grounds, & Fleet 928-567-5231**, o visite nuestra oficina administrativa en **2120 West Reservation Loop Road, Camp Verde, AZ 86322**. Para obtener más información, visite **www.rainbowacres.com**

Una queja puede ser presentada con la oficina de Derechos Civiles del Departamento de Transporte de Arizona (**ADOT**). Atención: Title VI Program Manager, 206 S. 17th Ave MD 155A Phoenix AZ, 85007 o con la Administración Federal de Transporte (**FTA**). Atención: Title VI Coordinator, 1200 New Jersey Ave., SE Washington DC 20590

The above notice is posted in the following locations: **Administration Building, Rainbow Acres, 2120 W. Reservation Loop Rd., Camp Verde, AZ 86322.**

This notice is posted online at **www.rainbowacres.com**

Non Discrimination ADA/Title VI Complaint Procedures

These procedures provide guidance for all complaints filed under Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 (ADA) as they relate to any program or activity that is administered by **RAINBOW ACRES** including consultants, contractors and vendors. Intimidation or retaliation as a result of a complaint is prohibited by law. In addition to these procedures, complainants reserve the right to file a formal complaint with other State or Federal agencies or to seek private counsel for complaints alleging discrimination. Every effort will be made to resolve complaints at the lowest possible level.

- (1) Any person who believes he and/or she has been discriminated against on the basis of race, color, national origin, or disability may file a Discrimination complaint by completing and submitting the agency's Title VI Complaint Form.
- (2) Formal complaints must be filed within **180** calendar days of the last date of the alleged act of discrimination or the date when the alleged discrimination became known to the complainant(s), or where there has been a continuing course of conduct, the date on which the conduct was discontinued or the latest instance of the conduct.
- (3) Complaints must be in writing and signed by the complainant(s) and must include the complainant(s) name, address and phone number. The ADA/Title VI contact person will assist the complainant with documenting the issues if necessary.
- (4) Allegations received by fax or e-mail will be acknowledged and processed, once the identity of the complainant(s) and the intent to proceed with the complaint have been established. For this, the complainant is required to mail a signed, original copy of the fax or email transmittal for the complaint to be processed.
- (5) Allegations received by telephone will be reduced to writing and provided to the complainant for confirmation or revision before processing. A complaint form will be forwarded to the complainant for him/her to complete, sign and return for processing.
- (6) Once submitted **RAINBOW ACRES** will review the complaint form to determine jurisdiction. All complaints will receive an acknowledgement letter informing her/him whether the complaint will be investigated by the **RAINBOW ACRES** or submitted to the State or Federal authority for guidance.

- (7) **RAINBOW ACRES** will notify the ADOT Civil Rights Office of ALL Discrimination complaints within 72 hours via telephone at 602-712-8946; or email at civilrightsoffice@azdot.gov.
- (8) **RAINBOW ACRES** has 60 business days to investigate the complaint. If more information is needed to resolve the case, the Authority may contact the complainant. The complainant has 60 business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within 60 business days, the Authority can administratively close the case. A case can be administratively closed also if the complainant no longer wishes to pursue their case.
- (9) After the investigator reviews the complaint, she/he will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Discrimination violation and that the case will be closed. An LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member or other action will occur.
- (10) A copy of either the closure letter or LOF must be also be submitted to ADOT within **72** hours of that decision. Letters may be submitted by hardcopy or email.
- (11) A complainant dissatisfied with **RAINBOW ACRES** decision may file a complaint with the Arizona Department of Transportation (**ADOT**) or the Federal Transit Administration (**FTA**) offices of Civil Rights: **ADOT**: ATTN ADA/Title VI Program Coordinator 206 S. 17TH Ave MD 155A RM: 183 Phoenix AZ, 85007 **FTA**: Attention Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590
- (12) A copy of these procedures can be found online at: **www.rainbowacres.com**.

If information is needed in another language, contact **928-567-5231**. *Para información en Español llame: **Jen Murphree, 928-567-5231**

Discrimination ADA/Title VI Complaint Form

Section I:		
Name:		
Address:		
Telephone (Home):	Telephone (Work):	
Electronic Mail Address:		
Accessible Format Requirements?	<input type="checkbox"/> Large Print	<input type="checkbox"/> Audio Tape
	<input type="checkbox"/> TDD	<input type="checkbox"/> Other
Section II:		
Are you filing this complaint on your own behalf?	<input type="checkbox"/> Yes*	<input type="checkbox"/> No
<i>*If you answered "yes" to this question, go to Section III.</i>		
If not, please supply the name and relationship of the person for whom you are complaining.		
Please explain why you have filed for a third party:		
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Section III:		
I believe the discrimination I experienced was based on (check all that apply):		
<input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> National Origin <input type="checkbox"/> Disability		
Date of Alleged Discrimination (Month, Day, Year): _____		
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.		
_____ _____ _____		
Section VI:		
Have you previously filed a Discrimination Complaint with this agency?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If yes, please provide any reference information regarding your previous complaint.

Section V:

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

Yes No

If yes, check all that apply:

Federal Agency: _____

Federal Court: _____ State Agency: _____

State Court : _____ Local Agency: _____

Please provide information about a contact person at the agency/court where the complaint was filed.

Name:

Title:

Agency:

Address:

Telephone:

Section VI:

Name of agency complaint is against:

Name of person complaint is against:

Title:

Location:

Telephone Number (if available):

You may attach any written materials or other information that you think is relevant to your complaint.

Your signature and date are **required** below:

Signature

Date

Please submit this form in person at the address below, or mail this form to:

RAINBOW ACRES

Kevin Jones, Director – Buildings, Grounds, & Fleet
2120 West Reservation Loop Road, Camp Verde, AZ 86322
928-567-5231
kevin@rainbowacres.com

A copy of this form can be found online at www.rainbowacres.com

Discrimination ADA/Title VI Investigations, Complaints, and Lawsuits

If no investigations, lawsuits, or complaints were filed select the option below.

RAINBOW ACRES has not had any ADA nor Title VI Discrimination complaints, investigations, or lawsuits in **2020**.

Complainant	Date (Month, Day, Year)	Basis of Complaint (Race, Color, National Origin or Disability)	Summary of Allegation	Status	Action(s) Taken	Final Findings?
Investigations						
1)						
2)						
Lawsuits						
1)						
2)						
Complaints						
1)						
2)						

Public Participation Plan

RAINBOW ACRES is engaging the public in its planning and decision-making processes, as well as its marketing and outreach activities. The public will be invited to participate in the process whether through public meetings or surveys.

As an agency receiving federal financial assistance, **RAINBOW ACRES** made the following community outreach efforts and activities to engage minority and Limited English Proficient populations since the last Title VI Plan submittal to ADOT CRO.

- Expanded the distribution of agency brochures
- Advertised public announcements through newspapers, fliers, or radio
- Posted the Nondiscrimination Public Notices to the following locations:
 - Lobby of agency

RAINBOW ACRES will make the following community outreach efforts for the **upcoming year**:

- Expand the distribution of agency brochures
- Advertise public announcements through newspapers, fliers, or radio
- Post the Nondiscrimination Public Notices to the following locations:
 - Lobby of agency
- Update agency documents/publications to make them more user-friendly e.g. comment forms or agency brochures.

Rancher Vacations for 2023

Vacation Events are rated:

- Level 1 Some Walking
- Level 2 Significant Walking, Good balance
- Level 3 Rigorous Walking and Hiking

Date: To Be Determined (TBD)

Reservation dates are required to enable the Health & Wellness Team to schedule medical, dental, and other healthcare appointments around Vacation Dates.

Rancher accounts must be paid and current to take advantage of one or more Rancher Vacations.

JANUARY

<i>January 6, 2023</i>	<u>Wonderland Afternoon Tea at “Eat Me Drink Me”- Tempe</u> Level 1 The Wonderland Full Afternoon Tea is a gluten-free and vegan service that includes savories, scones, and sweets. Minimum of 4 Ranchers/Maximum of 4 Staff: Sara Rogers \$190 PP
<i>January 12, 2023</i>	<u>Butterfly Wonderland & Odysea Aquarium in Scottsdale</u> Level 2 Walk through the Butterfly Wonderland and Odysea Aquarium Lunch at White Castle and dinner at Chick-Fil-A. Minimum of 8 Ranchers/Maximum of 8 Staff: Lindy Spurlock/TBD \$200 PP
<i>January 23, 2023</i>	<u>Barrett Jackson Car Show</u> Level 2 World Famous Car Show in Scottsdale Minimum of 8/ Maximum of 16 \$125 PP
<i>January 28, 2023</i>	<u>“Jurassic Escape” Escape Room & Rehab Burger Therapy</u> Level 1 A time-bound immersive adventure experience game. The game lasts 60 minutes, and you can adjust your skill level to get extra Clues. Minimum of 4 Ranchers/Maximum of 8 Staff: Sara Rogers and Lindy Spurlock \$132 PP

FEBRUARY

- February 9, 2023* **Blazin’ M Ranch – Cottonwood** Level 1
Blazin’ M Ranch features a chicken & BBQ Rib Dinner, and a western show.
Minimum of 10 Ranchers/Maximum of 20
Staff: Lindy Spurlock/TBD
\$152 PP
- February 10, 2023* **“Night to Shine” Tim Tebow’s Prom- Scottsdale** Level 1
Located at Highland’s Church in Scottsdale, the evening starts with pictures and a pre-prom dinner hosted at Mike Prochelo’s house. The prom is from 6-9 PM.
Required by the Church: 5 males and 5 females
Staff: Sara Rogers/TBD
\$78 PP
- February 16, 2023* **Black Canyon City Heritage Park, Visitors Center and Museum** Level 2
A Visit to the Black Canyon Heritage Park, Visitors Center and Museum. Features an easy-level hike in the lush wetland. A rarity in the Desert. Lunch to follow.
Minimum of 8 Ranchers/Maximum of 8
Staff: Andy and Sara Rogers
\$50 PP
- February 23, 2023* **The Clock Tower Escape Room & Cheesecake Factory Lunch** Level 2
Participate in the Clock Tower Escape room. Solving puzzles and Riddles, working as a team to get to the next room or step in the Adventure. Lunch to follow at the incredible Cheesecake Factory In Chandler Fashion Center.
Minimum of 8 Ranchers/Maximum of 8
Staff (2): Sara Rogers/TBD
\$176 PP

MARCH**March 3, 2023****Harlem Globetrotters Basketball Game--Prescott, AZ**

Level 1

Attend a Globetrotter game at Findley Toyota Center in Prescott, AZ. Dinner will be provided before the trip.

Minimum of 8 Ranchers/Maximum of 24

Proposed Staff: 6, Leonard

\$240 PP

*****Deadline for signup and pay is February 24th, 2023

March 6, 2023**Constant Evolution Escape in Cottonwood, AZ**

Level 2

Several room themes to choose from at the Escape Room in local Cottonwood, AZ.

Departure time will be 11:00 am.

Minimum of 4 Ranchers/Maximum of 6

Staff: Brenda Montano/TBD, proposed staff 2

\$115 PP

March 9, 2023**Japanese Friendship Garden & English Rose Tea Room – Phoenix**

Level 2

Stroll through the Japanese Friendship Garden and enjoy high tea.

Departure time is 8:00 AM

Minimum of 8 Ranchers/Maximum of 8

Staff: Lindy Spurlock/TBD

\$150 PP

March 17-18, 2023**Ostrich Festival in Chandler**

Level 2

The Festival includes bands, festival food, and many exhibits like: Aquatic dog swim races, BMX bike stunts, a reptile show, pig races, and an Ostrich exhibit.

Departure time is 11:00 AM, 6 Ranchers going!

Minimum of 10 Ranchers/Maximum of 10

Staff: Sara Rogers and Alicia Bramblett

\$455 PP

March 25, 2023**“Annie” @ Grady Gammage Auditorium**

Level 1

Showcasing the play Annie.

Minimum of 8 Ranchers/ Maximum of 12

Staff: Brenda Montano, Shane, and Terrie

\$112 PP

APRIL

April 1, 2023

Six Flags Hurricane Harbor Waterpark (Glendale, AZ)

Level 3

Hurricane Harbor is a brand new Six Flags Waterpark in North Phoenix. There are many rides and slides, restaurants, a gift shop, and a merchandise store. All ranchers who sign up for this must be comfortable with heights. Ranchers must be able to walk up and down ladders independently.

Minimum of 8 Ranchers/Maximum of 8

Staff (2): Sara Rogers/TBD

\$220.75 PP

April 6, 2023

IKEA Shopping * IMAX Movie *Rustlers Roost-Tempe

Level 2

A shopping trip at IKEA, Swedish lunch, an IMAX movie, and dinner at the famous Rustler's Roost in Tempe.

Departure time is 8:00 AM, returning by 7 PM

Minimum of 8 Ranchers/Maximum of 8

Staff: Lindy Spurlock/TBD

\$170 PP

April 13, 2023

Pedicures & Gourmet Italian Lunch at Bocce-Cottonwood

Level 1

A trip to Cottonwood, get spoiled with a pedicure and gourmet lunch At Pizzeria Bocce in old Town Cottonwood. **Departure time is 9:15 AM.**

Minimum of 4 Ranchers/Maximum of 4

Staff: Sara Rogers

\$200 PP

April 14, 2023

Heritage Park Zoo Prescott and Lunch-Prescott

Level 2

Spend the day at the Heritage Park Zoo, followed by lunch

Departure time is 10:30 AM

Minimum of 8 Ranchers/Maximum of 8

Staff: Andy and Sara Rogers

\$67 PP

April 29, 2023

MIM- Musical Instrument Museum- Phoenix

Level 2

Journey through the most amazing two-story musical instrument museum. Lunch at the museum and dinner on the way back.

Departure time is 9:00 AM

Minimum of 10 Ranchers/Maximum of 10

Staff: Sara Rogers and Diane Turner

\$149 PP

MAY

May 14, 2023

Arizona Diamondback Game- Phoenix

Level 1

Enjoy the game and have lunch from the suites.

Minimum of 14 Ranchers/Maximum of 28

Staff: Mitch and Sandy Koonce & Kevin and Dawn Jones

\$255 PP

JUNE

June 10, 2023

Steampunk Train Escape & Tru Burger-Anthem

Level 3

Strong motion alert! This escape room feels like being on a Moving train! This is an award-winning escape room that's Thrilling, fun, and engaging. We will eat lunch at the gourmet burger A restaurant called Tru Burger Co. Ranchers can choose from 16 burgers, choose patties made from bison, beef, impossible burger, veggie burger, turkey, salmon or Ahi Tuna.

Departure time is 9 AM

Minimum of 6 Ranchers/Maximum of 6

Staff: Sara Rogers and Shay Marshall

\$137 PP

June 17 -20th

Durango & Silverton Narrow Gauge Railroad- Durango, CO

Level 2

Enjoy a trip to Colorado- ride the train from Durango to Silverton, Eat lunch in historic Silverton, CO, and Get an Old Tyme Picture like In the OLE west. Dinner at the Bar D Chuckwagon.

Minimum of 6 Ranchers/Maximum of 8

Staff: Sandy Koonce & Terrie Thomas

\$905 PP

JULY

July 12th, 2023

"Spoil Yourself Shopping" in Prescott

Level 2

Spend a full day in Prescott. There will be shopping, eating lunch, seeing a movie and dinner. **All Day**

Minimum of 6 Ranchers/Maximum of 35

Staff: Sandy Koonce, and Terrie Thomas/more TBD

\$150 PP

AUGUST

August 4th-6th, 2023 **Padres Dodgers Baseball Game in San Diego, CA**

Level 2

Attend the Padres/Dodgers Baseball game on 08/05/2023 at 5:40 PM. Petco Park, 100 Park Blvd San Diego, CA. Go to the beach on the 6th.

Departure time is 7:00 AM

Minimum of 9 Ranchers/Maximum of 12

Staff: Leonard (proposed 2-3)

\$650 PP

******Signup and pay by May 1st, 2023**

August 10, 2023 **MIM- Musical Instrument Museum- Phoenix**

Level 2

Journey through the most amazing musical instrument museum.

Lunch at the MIM Cafe and dinner at Organ Stop Pizza.

Minimum of 8 Ranchers/Maximum of 8

Staff: Lindy Spurlock/TBD

\$155 PP

SEPTEMBER

September 7, 2023 **Wildlife World Zoo & Dillon's Restaurant- Glendale**

Level 2

Enjoy the lovely Wildlife World Zoo, lunch at Dillon's And dinner at Culvers.

Minimum of 8 Ranchers/Maximum of 8

Staff: Lindy Spurlock/TBD

\$195 PP

September 28, 2023 **Buffalo Park Hike and Lunch- Flagstaff**

Level 3

Easy hike at high altitude at Buffalo Park

Minimum of 8 Ranchers/Maximum of 8

Staff: Andy and Sara Rogers

\$53 PP

OCTOBER*October 2 -6 2023***Universal Studios Park -California**

Level 2

4 nights in California and visit the Universal Studio Park for 3 days.

Minimum of 8 Ranchers/Maximum of 8

Staff: Lindy Spurlock/TBD

\$1,800 PP

NOVEMBER*, 2023***I-Fly Indoor Skydiving Adventure and Meals**

Level 2

Gravity Free indoor skydiving. Each Rancher receives Flight gear rental, pre-flight training, 1 on 1 flight instruction, Personalized flight certificate, flight photo, flight video, and instructor airshow. Only a few feet above the ground, you will still get the experience of flying. Lunch to follow at the Brat Haus in Scottsdale.

Minimum of 6 Ranchers/Maximum of 8

Staff: Sara Rogers and Shay Marshall

\$112 PP

ON THIS DAY, RANCHERS HAVE A CHOICE OF THREE HOLIDAY SHOPPING TRIPS (PICK 1)***November 29, 2023* 27th Annual Christmas Shopping Trip to AZ Mills in Tempe**

Level 2

Shop till you drop, see a Holiday movie, and have dinner at the Mystery Restaurant. No limit on Ranchers.

Staff: Mike Prochelo, Caregivers, and Carriage Manor Volunteers

\$115 PP

Prescott Christmas Shopping Tree

Level 2

Shop in Mile High Prescott, have lunch, see a movie, and have dinner.

Minimum of 6 Ranchers and Maximum of 15

Staff: TBD

\$80 PP

Cottonwood Christmas Shopping (low stress)

Level 1

Lunch in Old Town Cottonwood, shopping at Walmart, then home for dinner.

Minimum of 4 Ranchers/ Maximum of 10/ Staff: TBD

\$60 PP

DECEMBER*December 7, 2023***Cave Creek Regional Park Hike and Lunch**

Level 3

Hike in Cave Creek followed by lunch.
Minimum of 8 Ranchers/Maximum of 8
Staff: Andy and Sara Rogers

\$60 PP

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- Reservations for Rancher Vacations will be made with the Receptionist, Valorie Adams, at (928) 567-5231.
 - Rancher Vacation Reservations must be paid in full ten days before the vacation date.
 - Individuals with incontinence or requiring frequent toileting may be unable to attend specific vacations. Please read the details of each holiday.
 - In the event of sudden changes in a Rancher's health, the organization host and the nurse will decide on the appropriateness for a Rancher to participate in a vacation experience.
 - All Rancher Vacations are subject to changes or cancellations due to unforeseen circumstances.
 - Ranchers in their probationary period (first 90 days) need approval from Admissions and Health and Wellness to attend the vacation.
 - In the event of a cancellation of a Rancher Vacation, the credit for the prepaid Vacation may be held as a credit for another vacation or refunded to the paying party.
 - **All Ranchers Fees must be paid in full and current to be eligible to participate in a Rancher Vacation.**

6/4/2023 to 6/10/2023

 Rainbow Happenings

June 2023							July 2023						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
28	29	30	31	1	2	3	25	26	27	28	29	30	1
4	5	6	7	8	9	10	2	3	4	5	6	7	8
11	12	13	14	15	16	17	9	10	11	12	13	14	15
18	19	20	21	22	23	24	16	17	18	19	20	21	22
25	26	27	28	29	30	1	23	24	25	26	27	28	29
2	3	4	5	6	7	8	30	31	1	2	3	4	5

Sunday, June 4, 2023

MENU

Sun 6/4/2023 to Sat 6/10/2023 ↻

Mark Beehner to play guitar and sing w/Ranchers in PCC

Sun 6/4/2023 2:00 PM - 3:00 PM

Monday, June 5, 2023

MENU

Sun 6/4/2023 to Sat 6/10/2023 ↻

Mission Team from First Baptist Church of Lake Isabella--DAWN

Mon 6/5/2023, 8:00 AM to Sat 6/10/2023, 8:30 AM

Staff Meeting

Mon 6/5/2023 8:00 AM - 8:30 AM ↻

Location: LC

Prayer Circle -- 8:30 AM--PCC

Mon 6/5/2023 8:30 AM - 9:00 AM ↻

Location: PCC

CQI Quarter reports

Mon 6/5/2023 12:00 PM - 12:30 PM ↻

Location: LC and PCC

Organizer: Rainbow Happenings

Required Attendees: Rainbow Happenings <RainbowHappenings@rainbowacres.com>; Christine Walker <christine@rainbowacres.com>; Jackie Brown <JackieBrown@rainbowacres.com>;

Jackie,

Quarter reports to handed out at Monday morning meeting, prior to all-staff to designated houses

Collected after all-staff.

Kept secure for Dave.

Tuesday, June 6, 2023

MENU

Sun 6/4/2023 to Sat 6/10/2023 [📅](#)

Mission Team from First Baptist Church of Lake Isabella--DAWN

Mon 6/5/2023, 8:00 AM to Sat 6/10/2023, 8:30 AM

Prayer Circle -- 8:30 AM--PCC

Tue 6/6/2023 8:30 AM - 9:00 AM [📅](#)

Location: PCC

Wednesday, June 7, 2023

MENU

Sun 6/4/2023 to Sat 6/10/2023 [📅](#)

Mission Team from First Baptist Church of Lake Isabella--DAWN

Mon 6/5/2023, 8:00 AM to Sat 6/10/2023, 8:30 AM

Prayer Circle -- 8:30 AM--PCC

Wed 6/7/2023 8:30 AM - 9:00 AM [📅](#)

Location: PCC

ALL Staff Meeting- Mandatory

Wed 6/7/2023 9:30 AM - 10:30 AM [📅](#)

Organizer: Christina Day

Required Attendees: Christina Day <ChristinaDay@rainbowacres.com>; Everyone <Everyone@rainbowacres.com>;

Agape Outting

Wed 6/7/2023 1:00 PM - 2:30 PM

Staff: Jackie H and Dori

Ranchers: Alex, Roman, Connor, Jamie, Matt, Josh F and Stephen S (if he is not working)

Lunch and Shopping

6/7/23 1:00 pm - 2:30 pm

CPR/FA classes--H&W

Wed 6/7/2023 1:00 PM - 5:00 PM

Location: Board Room

Please sign up for the class with Health and Wellness

Beaver Creek Hike w/Rodolpho & Aireal

Wed 6/7/2023 1:00 PM - 3:00 PM

■ **"Radio Time- Rehearsing for "OZ" with Shane**

Wed 6/7/2023 1:00 PM - 3:00 PM

Location: WTC Radio

Wed. Activity

■ **Chess Club--WTC**

Wed 6/7/2023 1:00 PM - 3:00 PM ↻

Location: WTC

■ **Safety Meeting- Kevin- in conference (Admin bldg)**

Wed 6/7/2023 1:30 PM - 2:30 PM ⌘

See attached minutes from previous meeting.

Thursday, June 8, 2023

□ **MENU**

Sun 6/4/2023 to Sat 6/10/2023 ⌘

■ **Mission Team from First Baptist Church of Lake Isabella--DAWN**

Mon 6/5/2023, 8:00 AM to Sat 6/10/2023, 8:30 AM

■ **Prayer Circle -- 8:30 AM--PCC**

Thu 6/8/2023 8:30 AM - 9:00 AM ↻

Location: PCC

■ **Hoover Outing**

Thu 6/8/2023 9:00 AM - 3:00 PM

Staff: Lindy Spurlock

Ranchers: Daniel Weisbin, Greg Swenson, Mike Sampson, Cooper Lawson and David Walker

The Picture Show and lunch

6/8/23 9:00-3:00

Friday, June 9, 2023

□ **MENU**

Sun 6/4/2023 to Sat 6/10/2023 ⌘

■ **Mission Team from First Baptist Church of Lake Isabella--DAWN**

Mon 6/5/2023, 8:00 AM to Sat 6/10/2023, 8:30 AM

■ **Prayer Circle -- 8:30 AM--PCC**

Fri 6/9/2023 8:30 AM - 9:00 AM ↻

■ **Route 66 Car Show**

Fri 6/9/2023 9:00 AM - 3:00 PM

Staff: Leonard Filner and Mike Prochelo - More staff needed

Ranchers: Paloma Pridgen, Scott Schultz, John McCarthy, Greg Alper, Jeff Pitts, Marcus Sanders, Jamie Gutmann, Jeff Wallentine, Daniel Cameron, Scott Napolitan, Hayden Harrison, Molly Rodgers, Lori VanAtten, Terri Schock, Trudy Schock, Jennifer Tobin, Kelly Como, Billy Lewis, Larry Dakin, Shawn Lavery, Craig Koffkey, Julie Fifield, Kable Flores and Emmy Rodgers, Roman Battistone and Matthew Abelein

25 ranchers

Williams Route 66 Car Show

6/9/23 9:00-3:00

Saturday, June 10, 2023

□ **MENU**

Sun 6/4/2023 to Sat 6/10/2023 [📄](#)

■ **Mission Team from First Baptist Church of Lake Isabella--DAWN**

Mon 6/5/2023, 8:00 AM to Sat 6/10/2023, 8:30 AM

■ **The Steampunk Train Escape & Truburger Rancher Vacay--Sara R**

Sat 6/10/2023 8:00 AM - 8:30 AM

Location: Anthem, AZ

Departure time 9:00 AM

6 Ranchers

Staff: Sara Rogers and Shay Marshall

Vacaciones de rancheros para 2023

Los eventos vacacionales están clasificados:

- Nivel 1 Algo de caminata
- Nivel 2 Walking significativo, equilibrio Good
- Nivel 3 Caminatas y caminatas rigurosas

Fecha: Por determinar (TBD)

Se requieren fechas de reserva para permitir que el equipo de salud y bienestar programe citas médicas, dentales y otras citas de atención médica alrededor de las fechas de vacaciones.

Las cuentas de ranchero deben ser pagadas y actualizadas para aprovechar una o más vacaciones de ranchero.

ENERO

6 de enero de 2023	<u>Wonderland Afternoon Tea en "Eat Me Drink Me" - Tempe</u> El Wonderland Full Afternoon Tea es un té sin gluten y Servicio vegano que incluye salados, bollos y dulces. Mínimo de 4 ganaderos/máximo de 4 Personal: Sara Rogers	Nivel 1 \$190 PP
12 de enero de 2023	<u>Butterfly Wonderland & Odysea Aquarium en Scottsdale</u> Camina por el Butterfly Wonderland y el acuario de Odysea Lunch en White Castle y cena en Chick-Fil-A. Mínimo de 8 ganaderos/máximo de 8 Personal: Lindy Spurlock/TBD	Nivel 2 \$200 PP
enero 23, 2023	<u>Barrett Jackson Car Show</u> Exhibición de autos de fama mundial en Scottsdale Mínimo de 8/ Máximo de 16	Nivel 2 \$125 PP
28 de enero de 2023	<u>"Jurassic Escape" Escape Room & Rehab Burger Therapy</u> Un juego de experiencia de aventura inmersiva con límite de tiempo. El juego dura 60 minutos, y puedes ajustar tu nivel de habilidad para obtener más Pistas. Mínimo de 4 ganaderos/máximo de 8 Personal: Sara Rogers y Lindy Spurlock	Nivel 1 \$132 PP

FEBRERO

9 de febrero de 2023	<u>"Blazin' M Ranch" – Cottonwood</u>	Nivel 1
	Blazin' M Ranch ofrece una cena de costillas de pollo y barbacoa, y un Espectáculo occidental. Mínimo de 10 ganaderos/máximo de 20 Personal: Lindy Spurlock/TBD\$152 PP	
10 de febrero de 2023	<u>"Night to Shine" Tim Tebow's Prom- Scottsdale</u>	Nivel 1
	Ubicado en la Iglesia de Highland en Scottsdale, comienza la noche con fotos y una cena previa al baile de graduación organizada en la casa de Mike Prochelo . El baile de graduación es de 6 a 9 PM. Requerido por la Iglesia: 5 hombres y 5 mujeres Personal: Sara Rogers/TBD	\$78 PP
febrero 16, 2023	<u>Black Canyon City Heritage Park, Centro de visitantes y museo</u>	Nivel 2
rareza en el	Una visita al Parque del Patrimonio del Cañón Negro, Centro de Visitantes y Museo. Cuenta con una caminata de fácil nivel en el exuberante humedal. Una Desierto. Almuerzo a seguir. Mínimo de 8 ganaderos/máximo de 8 Personal: Andy y Sara Rogers	\$50 PP
febrero 23, 2023	<u>The Clock Tower Escape Room & Cheesecake Factory Lunch</u>	Nivel 2
	Participa en la sala de escape de la Torre del Reloj. Resolver rompecabezas y Acertijos, trabajando en equipo para llegar a la siguiente habitación o entrar en el Aventura. Almuerzo a seguir en la increíble Cheesecake Factory En Chandler Fashion Center. Mínimo de 8 ganaderos/máximo de 8 Personal (2): Sara Rogers/TBD	\$176 PP

MARZO

3 de marzo de 2023	<u>Juego de baloncesto de los Harlem Globetrotters--Prescott, AZ</u>	Nivel 1
	Asiste a un juego de Globetrotter en el Findley Toyota Center en Prescott, AZ. La cena se proporcionará antes del viaje. Mínimo de 8 ganaderos/máximo de 24 Personal propuesto: 6, Leonard <i>La fecha límite para registrarse y pagar es el 24 de febrero^{do} 2023</i>	\$240 PP

<i>marzo 6, 2023</i>	<p><u>Escape de evolución constante en Cottonwood, AZ</u> Nivel 2</p> <p>Varios temas de habitación para elegir en el Escape Habitación en local Cottonwood, AZ.</p> <p>La hora de salida será a las 11:00 am.</p> <p>Mínimo de 4 ganaderos/máximo de 6</p> <p>Personal: Brenda Montano/TBD, personal propuesto 2</p>	\$115 PP
<i>9 de marzo de 2023</i>	<p><u>Jardín de la Amistad Japonesa y Salón de Té de Rosas Inglesas - Phoenix</u> Nivel 2</p> <p>Pasee por el Jardín de la Amistad Japonesa y disfrute del té.</p> <p>La hora de salida es a las 8:00 AM</p> <p>Mínimo de 8 ganaderos/máximo de 8</p> <p>Personal: Lindy Spurlock/TBD</p>	\$150 PP
<i>1 7-18 de marzo de 2023</i>	<p><u>Festival del avestruz en Chandler</u> Nivel 2</p> <p>El Festival incluye bandas, comida del festival y muchas exhibiciones como: Carreras de natación de perros acuáticos, acrobacias de bicicleta BMX, un espectáculo de reptiles, carreras de cerdos y an Exhibición de avestruz.</p> <p>La hora de salida es a las 11:00 AM, ¡6 rancheros van!</p> <p>Mínimo de 10 ganaderos/máximo de 10</p> <p>Personal: Sara Rogers y Alicia Bramblett</p>	\$455 PP
<i>25 de marzo de 2023</i>	<p><u>"Annie" @ Grady Gammage Auditorium</u> Nivel 1</p> <p>Mostrando la obra Annie.</p> <p>Mínimo de 8 ganaderos/ máximo de 12</p> <p>Personal: Brenda Montano, Shane y Terrie</p>	\$112 PP

ABRIL

<i>1 de abril de 2023</i>	<p><u>Parque acuático Six Flags Hurricane Harbor (Glendale, AZ)</u> Nivel 3</p> <p>Hurricane Harbor es un nuevo parque acuático Six Flags en el norte de Phoenix. Hay muchas atracciones y toboganes, restaurantes, una tienda de regalos y una tienda merchandising.</p> <p>Todos los ganaderos que se inscriban para esto deben sentirse cómodos con las alturas. Ganaderos</p> <p>Debe ser capaz de subir y bajar escaleras de forma independiente.</p> <p>Mínimo de 8 ganaderos/máximo de 8</p> <p>Personal (2): Sara Rogers/TBD</p>	\$220.75 PP
<i>6 de abril de 2023</i>	<p><u>IKEA Shopping * Pelicula IMAX * Rustlers Roost-Tempe</u> Nivel 2</p>	

	Un viaje de compras en IKEA, almuerzo sueco, una película IMAX y una cena en el famoso Rustler's Roost en Tempe. La hora de salida es a las 8:00 AM, regresando a las 7 PM Mínimo de 8 ganaderos/máximo de 8 Personal: Lindy Spurlock/TBD	\$170 PP
13 de abril de 2023	<u>Almuerzo italiano Pedicares & Gourmet en Bocce-Cottonwood</u> Un viaje a Cottonwood, déjese mimar con una pedicura y un almuerzo gourmet en Pizzeria Bocce en el casco antiguo de Cottonwood. La hora de salida es a las 9:15 AM Mínimo de 4 ganaderos/máximo de 4 Personal: Sara Rogers	Nivel 1 \$200 PP
14 de abril de 2023	<u>Heritage Park Zoo Prescott y Lunch-Prescott</u> Pase el día en el Heritage Park Zoo, seguido de un almuerzo La hora de salida es a las 10:30 AM Mínimo de 8 ganaderos/máximo de 8 Personal: Andy y Sara Rogers	Nivel 2 \$67 PP
Abril 29, 2023	<u>MIM- Museo de Instrumentos Musicales- Phoenix</u> Viaja a través del instrumento musical de dos pisos más increíble museo. Almuerzo en el museo y cena en el camino de regreso. La hora de salida es a las 9:00 AM Mínimo de 10 ganaderos/máximo de 10 Personal: Sara Rogers y Diane Turner	Nivel 2 \$149 PP

MAYO

7-11 de mayo de 2023	<u>Disneyland en Anaheim, California</u> Estancia de 4 noches en el resort, 3 días @Disneyland Mínimo de 8 ganaderos/máximo de 8 Personal: Lindy Spurlock/TBD	Nivel 2 \$2,700
May 14, 2023	<u>Arizona Diamondback Game- Phoenix</u> Disfrute del juego y almuerce desde las suites. Mínimo de 14 ganaderos/máximo de 28 Personal: Mitch y Sandy Koonce & Kevin y Dawn Jones	Nivel 1 \$255 PP

JUNIO

Junio 10, 2023	<u>Steampunk Train Escape & Tru Burger-Anthem</u> ¡Alerta de movimiento fuerte! Esta sala de escape se siente como estar en un	Nivel 3
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¡Tren en movimiento! Esta es una sala de escape galardonada que es Emocionante, divertido y atractivo. Almorzaremos en la hamburguesa gourmet Un restaurante llamado Tru Burger Co. Los rancheros pueden elegir entre 16 hamburguesas, Elija hamburguesas hechas de bisonite, carne de res, hamburguesa imposible, hamburguesa vegetariana, Pavo, salmón o Ahi Tuna.

La hora de salida es a las 9 AM

Mínimo de 6 ganaderos/máximo de 6
 Personal: Sara Rogers y Shay Marshall \$137 PP

17 -20 de junio **Ferrocarril de via estrecha de Durango y Silverton- Durango, CO** Nivel 2
 Disfruta de un viaje a Colorado- toma el tren de Durango a Silverton, Almuerce en el histórico Silverton, CO, y obtenga una vieja imagen de Tyme como En el OLE oeste. Cena en el Bar D Chuckwagon.
 Mínimo de 6 ganaderos/máximo de 8
 Personal: Sandy Koonce & Terrie Thomas \$905 PP

J JULIO

12 de julio de 2023* **Mimate las compras™ en Prescott** Nivel 2
 Pase un día completo en Prescott. Habrá compras, almuerzo, ver una película y cenar. **Todo el día**
 Mínimo de 6 ganaderos/máximo de 35
 Personal: Sandy Koonce y Terrie Thomas / más TBD \$ 150 PP

AGOSTO

4 al 6 de agosto de 2023 **Juego de béisbol de los Padres Dodgers en San Diego, CA** Nivel 2
 Asista al juego de béisbol de los Padres/Dodgers el 08/05/2023 a las 5:40 PM. Petco Park, 100 Park Blvd San Diego, CA.
 Ve a la playa el día 6.
La hora de salida es a las 7:00 AM
 Mínimo de 9 ganaderos/máximo de 12
 Staff: Leonard (propuesto 2-3) \$650 PP
Regístrese y pague antes del 1 de mayo de 2023

agosto 10, 2023 **MIM- Museo de Instrumentos Musicales- Phoenix** Nivel 2
 Viaje a través del museo de instrumentos musicales más increíble.

Almuerzo en el MIM Cafe y cena en Organ Stop Pizza.
 Mínimo de 8 ganaderos/máximo de 8
 Personal: Lindy Spurlock/TBD \$155 PP

SEPTIEMBRE

septiembre 7, 2023 **Wildlife World Zoo & Dillon's Restaurant- Glendale** Nivel 2
 Disfrute del encantador Wildlife World Zoo, almuerce en Dillon's
 Y cena en Culvers.
 Mínimo de 8 ganaderos/máximo de 8
 Personal: Lindy Spurlock/TBD \$195 PP

28 de septiembre de 2023 **Caminata y almuerzo en Buffalo Park - Flagstaff** Nivel 3
 Caminata fácil a gran altitud en Buffalo Park
 Mínimo de 8 ganaderos/máximo de 8
 Personal: Andy y Sara Rogers \$53 PP

OCTUBRE

2 al 6 de octubre de 2023 **Universal Studios Park -California** Nivel 2
 4 noches en California y visita al Universal Studio Park
 fo 3 días.
 Mínimo de 8 ganaderos/máximo de 8
 Personal: Lindy Spurlock/TBD \$1,800 PP

NOVIEMBRE

May 11, 2023 **I-Fly Indoor Paracaidismo Aventura y Comidas** Nivel 2
 Paracaidismo indoor libre por gravedad. Cada ganadero recibe
 Alquiler de equipo de vuelo, entrenamiento previo al vuelo, instrucción de vuelo 1 a
 1, Certificado de vuelo personalizado, foto de vuelo, video de vuelo y exhibición
 aérea del instructor
 A solo unos pies sobre el suelo, aún obtendrá la experiencia de
 Volador. Almuerzo para seguir en el Brat Haus en Scottsdale.
 Mínimo de 6 ganaderos/máximo de 8
 Personal: Sara Rogers y Shay Marshall \$112 PP

EN ESTE DÍA, LOS GANADEROS PUEDEN ELEGIR ENTRE TRES VIAJES DE COMPRAS NAVIDEÑAS (ELIJA 1)

noviembre 29, 2023	<u>27º Viaje anual de compras navideñas a AZ Mills en Tempe</u>	Nivel 2
	Compre hasta el cansancio, vea una película navideña y cene en el Mystery Restaurant. No hay limite en los ganaderos. Personal: Mike Prochelo, cuidadores y voluntarios de Carriage Manor	\$115 PP
	<u>Prescott Christmas Shopping Tree</u>	Nivel 2
	Compre en Mile High Prescott, tenga queunch, vea un movimiento y tenga dinner. Mínimo de 6 ganaderos y máximo de 15 Personal: TBD	\$80 PP
	<u>Compras navideñas de Cottonwood (bajo estrés)</u>	Nivel 1
	Almuerzo en Old Town Cottonwood, compras en Walmart, luego en casa fo cena. Mínimo de 4 ganaderos/ máximo de 10 Personal: TBD	\$60 PP

DICIEMBRE

7 de diciembre de 2023

Caminata y almuerzo en el Parque Regional Cave Creek Nivel

3

Caminata en Cave Creek seguida de almuerzo.
Mínimo de 8 ganaderos/máximo de 8
Personal: Andy y Sara Rogers

\$60 p

p

- Las reservaciones para Rancher Vacations se harán con la recepcionista, Valorie Adams, al (928) 567-5231.
- Las reservaciones de vacaciones de rancho deben pagarse en su totalidad diez días antes de la fecha de vacaciones.
- Las personas con incontinencia o que requieren al baño con frecuencia pueden ser incapaces de asistir a vacaciones específicas. Por favor, lea los detalles de cada día festivo.
- En caso de cambios repentinos en la salud de un ganadero, la organización y la nación decidirán sobre la conveniencia de que un ganadero participe en una experiencia de vacación.
- Todas las vacaciones de rancho están sujetas a cambios o cancelaciones debido a circunstancias imprevistas.
- Los ganaderos en su período de prueba (primeros 90 días) necesitan la aprobación de Admisiones y Salud y Bienestar para asistir a las vacaciones.
- En el caso de una cancelación de unas vacaciones de rancho, el crédito para las vacaciones prepagadas puede ser retenido como un crédito para otras vacaciones o reembolsado a la parte que paga.
- **Todas las tarifas de ranchos deben pagarse en su totalidad y al día para ser elegible para participar en unas vacaciones de rancho.**

Limited English Proficiency Plan

RAINBOW ACRES has developed the following Limited English Proficiency Plan (LEP) to help identify reasonable steps to provide language assistance for LEP persons seeking meaningful access to **RAINBOW ACRES** services as required by Executive Order 13166. A Limited English Proficiency person is one who does not speak English as their primary language and who has a limited ability to read, speak, write, or understand English.

This plan details procedures on how to identify a person who may need language assistance, the ways in which assistance may be provided, training to staff, notification to LEP persons that assistance is available, and information for future plan updates. In developing the plan while determining the **RAINBOW ACRES**'s extent of obligation to provide LEP services, the **RAINBOW ACRES** undertook a U.S. Department of Transportation four-factor LEP analysis which considers the following:

- 1) The number or proportion of LEP persons eligible in the **RAINBOW ACRES** service area who may be served or likely to encounter by **RAINBOW ACRES** program, activities, or services;

	Yavapai County, Arizona	
	Estimate	Margin of Error
Total:	203,963	+/-174
Speak only English	183,149	+/-1,454
Spanish or Spanish Creole:	15,922	+/-1,220
Speak English "very well"	9,396	+/-1,085
Speak English less than "very well"	6,526	+/-741
French (incl. Patois, Cajun):	631	+/-207
Speak English "very well"	516	+/-208
Speak English less than "very well"	115	+/-72
French Creole:	2	+/-7
Speak English "very well"	2	+/-7
Speak English less than "very well"	0	+/-30
Italian:	390	+/-145
Speak English "very well"	296	+/-124
Speak English less than "very well"	94	+/-68
Portuguese or Portuguese Creole:	40	+/-35
Speak English "very well"	37	+/-34
Speak English less than "very well"	3	+/-7
German:	1,071	+/-399
Speak English "very well"	934	+/-352
Speak English less than "very well"	137	+/-103
Yiddish:	20	+/-31
Speak English "very well"	20	+/-31
Speak English less than "very well"	0	+/-30
Other West Germanic languages:	190	+/-126
Speak English "very well"	177	+/-123
Speak English less than "very well"	13	+/-22
Scandinavian languages:	149	+/-101
Speak English "very well"	125	+/-94
Speak English less than "very well"	24	+/-30
Greek:	131	+/-137
Speak English "very well"	131	+/-137
Speak English less than "very well"	0	+/-30
Russian:	95	+/-71
Speak English "very well"	88	+/-67
Speak English less than "very well"	7	+/-11
Polish:	128	+/-85
Speak English "very well"	106	+/-84
Speak English less than "very well"	22	+/-27
Serbo-Croatian:	26	+/-32
Speak English "very well"	26	+/-32
Speak English less than "very well"	0	+/-30
Other Slavic languages:	149	+/-95
Speak English "very well"	132	+/-90
Speak English less than "very well"	17	+/-27
Armenian:	9	+/-15
Speak English "very well"	9	+/-15
Speak English less than "very well"	0	+/-30
Persian:	51	+/-48
Speak English "very well"	51	+/-48
Speak English less than "very well"	0	+/-30
Gujarati:	29	+/-48
Speak English "very well"	29	+/-48

- 2) The frequency with which LEP individuals come in contact with an **RAINBOW ACRES** services;

RAINBOW ACRES's staff reviewed the frequency with which office staff, dispatchers and drivers have, or could have, contact with LEP persons for **2020** . **RAINBOW ACRES** averages **1**contacts per **MONTH**.

- 3) The nature and importance of the program, activities or services provided by the **RAINBOW ACRES** to the LEP population;

When a call/communication comes in, the appropriate personnel (Spanish speaking) respond to answer any concerns/questions regarding the ability for Rainbow Acres to meet their needs in our community. This could involve an individual with Limited English becoming a resident.

- 4) The resources available to **RAINBOW ACRES** and overall costs to provide LEP assistance. A brief description of these considerations is provided in the following section.

RAINBOW ACRES provides a statement in Spanish and will for additional languages specific to the LEP community make up that will be included in all public outreach notices. Every effort will be made to provide vital information to LEP individuals in the language requested.

Safe Harbor Provision for written translations

RAINBOW ACRES complies with the Safe Harbor Provision, as evidenced by the number of documents available in the Spanish language. With respect to Title VI information, the following shall be made available in Spanish:

- (1) Non Discrimination Notice
- (2) Discrimination Complaint Procedures
- (3) Discrimination Complaint Form

In addition, we will conduct our marketing (including using translated materials) in a manner that reaches each LEP group. Vital documents include the following:

- (1) Notices of free language assistance for persons with LEP
- (2) Notice of Non-Discrimination and Reasonable Accommodation
- (3) Outreach Materials
- (4) Bus Schedules
- (5) Route Changes
- (6) Public Hearings

- 1) **RAINBOW ACRES** provides language assistance services through the below methods:

- Instructions are provided to customer service staff and other **RAINBOW ACRES** staff who regularly take phone calls from the general public on how to respond to an LEP caller.

- Instructions are provided to customer service staff and others who regularly respond to written communication from the public on how to respond to written communication from an LEP person.

2) **RAINBOW ACRES** has a process to ensure the competency of interpreters and translation service through the following methods:

RAINBOW ACRES has an interpreter (Jen Murphree) on site to assist with this service.

RAINBOW ACRES will ask the interpreter or translator to demonstrate that he or she can communicate or translate information accurately in both English and the other language. **RAINBOW ACRES** will train the interpreter or translator in specialized terms and concepts associated with the agency's policies and activities. **RAINBOW ACRES** will instruct the interpreter or translator that he or she should not deviate into a role as counselor, legal advisor, or any other role aside from interpreting or translator. **RAINBOW ACRES** will ask the interpreter or translator to attest that he or she does not have a conflict of interest on the issues that they would be providing interpretation services.

3) **RAINBOW ACRES** provides notice to LEP persons about the availability of language assistance through the following methods:

- Statements in outreach documents that language services are available from the agency.
- Agency websites

4) **RAINBOW ACRES** monitors, evaluates and updates the LEP plan through the following process:

RAINBOW ACRES will monitor the LEP plan by conducting an annual Four-Factor analysis, establishing a process to obtain feedback from internal staff and members of the public and conducting internal evaluations to determine whether the language assistance measures are working for staff. **RAINBOW ACRES** will make changes to the language assistance plan based on feedback received. **RAINBOW ACRES** may take into account the cost of proposed changes and the resources available to them. Depending on the evaluation, **RAINBOW ACRES** may choose to disseminate more widely those language assistance measures that are particularly effective or modify or eliminate those measures that have not been effective. **RAINBOW ACRES** will consider new language assistance needs when expanding transit service into areas with high concentrations of LEP persons will consider modifying their implementation plan to provide language assistance measures to areas not previously served by the agency.

5) **RAINBOW ACRES** trains employees to know their obligations to provide meaningful access to information and services for LEP persons and all employees in public contact positions will be properly trained to work effectively with in-person and telephone interpreters. **RAINBOW ACRES** will implement processes for training of staff through the following procedures:

RAINBOW ACRES will identify staff that are likely to come into contact with LEP persons as well as management staff that have frequent contact with LEP persons in order to target training to the appropriate staff. **RAINBOW ACRES** will identify existing staff training opportunities, as it may be cost-effective to integrate training on their responsibilities to persons with limited English proficiency into agency training that occurs on an ongoing basis. **RAINBOW ACRES** will include this training as part of the orientation for new employees. Existing employees, especially managers and those who work with the

public may periodically take part in re-training or new training sessions to keep up to date on their responsibilities to LEP persons. **RAINBOW ACRES** will implement LEP training to be provided for agency staff. **RAINBOW ACRES** staff training for LEP to include:

- A summary of the **RAINBOW ACRES** responsibilities under the DOT LEP Guidance;
- A summary of the **RAINBOW ACRES** language assistance plan;
- A summary of the number and proportion of LEP persons in the **RAINBOW ACRES** service area, the frequency of contact between the LEP population and the agency's programs and activities, and the importance of the programs and activities to the population;
- A description of the type of language assistance that the agency is currently providing and instructions on how agency staff can access these products and services; and
- A description of the **RAINBOW ACRES** cultural sensitivity policies and practices.

Non-elected Board of Trustees Membership Table

Subrecipients who select the membership of transit-related, non-elected planning boards, advisory councils, or committees must provide a table depicting the membership of those organizations broken down by race. Subrecipients also must include a description of the efforts made to encourage participation of minorities on these boards, councils, and committees.

Efforts made to encourage minority participation include:

- Soliciting referrals from current board members,
- Soliciting leaders of our supporting organizations for referrals, and
- Seeking referrals from national organizations

Table Depicting Membership of Committees, Councils, Broken Down by Race

Body	African American/ Black	American Indian/Alaskan Native	Native Hawaiian/ Other Pacific Islander	Asian	Hispanic/ Latino	White
Population	7%	0%	0%	13%	0%	80%

Monitoring for Subrecipient Title VI Compliance

Describe how you monitor your subrecipients. This can be through site visits, submissions of Title VI Plans annually, or training and surveys.

RAINBOW ACRES does not monitor subrecipients for Title VI compliance.

Title VI Equity Analysis

A subrecipient planning to acquire land to construct certain types of facilities must not discriminate on the basis of race, color, or national origin, against persons who may, as a result of the construction, be displaced from their homes or businesses. “Facilities” in this context does not include transit stations or bus shelters, but instead refers to storage facilities, maintenance facilities, and operation centers.

There are many steps involved in the planning process prior to the actual construction of a facility. It is during these planning phases that attention needs to be paid to equity and non-discrimination through equity analysis. The Title VI Equity Analysis must be done before the selection of the preferred site.

Note: Even if facility construction is financed with non-FTA funds, if the subrecipient organization receives any FTA dollars, it must comply with this requirement.

RAINBOW ACRES has no current or anticipated plans to develop new transit facilities covered by these requirements

Fixed Route Transit Provider Analysis

Fixed Route: Public transit service (other than by aircraft) provided on a repetitive, fixed-schedule basis along a specific route, with vehicles stopping to pick up passengers.

A subrecipient providing fixed route service, as defined above, must determine the distribution of transit amenities or the vehicle assignments for each mode in a non-discriminatory manner. The subrecipient must develop policies to ensure service is not distributed on the basis of race, color, or national origin.

Effective practices to fulfill the Service Standards requirements include developing written policies covering each of the following service indicators: [INSTRUCTIONS] (can be expressed in writing or in table format – see Circular Appendix G & H pp. 87-91)

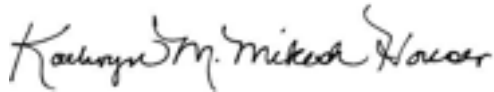
RAINBOW ACRES is not a Fixed Route Transit Provider

Board Approval for the Title VI Plan

**Rainbow Acres
Board of Trustees Resolution
ADOT Title VI 2023
July 13, 2023**

Be it resolved that the Rainbow Acres' Title VI Implementation Plan dated July 2023 is hereby approved by the Board of Trustees.

Dated: July 13, 2023



Kathryn M Mikesh Houser,
Board Chair



Linda Roos, Secretary